

RTC Protection Plan

Riviera Telephone Company, Inc. (RTC) shall, upon the customer's acceptance, provide maintenance and repair on the customer's RTC wireless router at the monthly charge as indicated in this agreement.

DEFINITIONS

RTC Wireless Router- wireless router (U4, U6, & U4M)

SERVICES

This PROTECTION PLAN shall include all labor and materials necessary to maintain or repair the Wireless Router, and RTC installation practices and technical standards. Only one protection plan and monthly charge shall apply to a customer's premise, regardless of the number of customer's primary premise, except for a detached extension. A detached extension will require another PROTECTION PLAN and an additional monthly charge.

TERMS

The customer must agree to keep the RTC PROTECTION PLAN for at least one (1) year, provided the customer has service at the named location for that period of time. The customer may terminate the agreement at any time after the original one-year term. If the protection plan is not terminated it shall renew automatically on a monthly basis.

Should the customer discontinue service at the location, this PROTECTION PLAN shall terminate automatically and cost of the equipment will be billed.

The customer may initiate a new PROTECTION PLAN at a new location. The customer shall have the right to terminate this PROTECTION PLAN within sixty (60) days after being notified of an increase in the charges of the PROTECTION PLAN, regardless of the original term of the protection plan.

EXCLUSIONS

This PROTECTION PLAN does NOT include and shall exclude repair or maintenance of RTC Wireless Router that includes, but is not limited to:

1. Vandalism
2. Willful Damage
3. Gross Negligence
4. Complex Wiring
5. Damage due to acts of God or War
6. Customer requests for new installation of Network Wire to a new location

This Protection Plan also does NOT include and shall exclude:

1. Wireless Extenders

CHARGES

The Protection Plan shall be billed to the customer on a monthly basis in advance on the customer's bill. Should the customer disconnect service from RTC, the customer shall receive credit for the prorated charges for this PROTECTION PLAN on the final bill. The monthly charge for this PROTECTION PLAN shall be as follows:

Description of Service	
RTC Protection Plan	Monthly Charge
Gigaspire Blast U4	\$9.99
Gigaspire U6	\$15.99
Gigaspire Additonal Mesh U4M	\$5.00

The charges stated may be changed by RTC at any time. RTC shall provide the customer thirty (30) days advance notice of any changes in the rates for the PROTECTION PLAN. This notice shall be limited to a statement included in the customer's monthly Riviera Telephone Company, Inc. bill. No other notice shall be given or required.

ACCEPTANCE

I, the customer, have read this agreement and understand the terms and conditions of this PROTECTION PLAN. I authorize RTC to bill the charges, as may apply to this agreement on my monthly bill and to perform the service as provided in this agreement.

Riviera Telephone Company, Inc.
Customer Service Representative

Customer's Acceptance:
