

## Top 10 Reasons to have a Land Line

### 10 Reasons You Need Your Landline Phone

A landline phone refers to the wired, traditional telephone service found in homes and businesses.

1. **Reliability** – Riviera Telephone Co., Inc. (RTC) has built redundancy into its network to provide you with more reliable service. This redundancy plan makes allowances to protect against unforeseen service interruptions such as lightning storms and power outages.
2. **Cost** – With RTC, you always have unlimited local usage for every call you make or receive regardless of the time of day. You don't have to worry with which data plan and phone plan to choose. Please refer to your phone directory for more details on your local calling area.
3. **Dependable Quality** – Landline phone service offers the highest quality voice transmissions. It is likely you will not lose phone service during inclement weather such as thunderstorms, hurricanes or freezes. Plus, your "battery doesn't go bad on your "corded landline phone".
4. **Privacy** – You can be assured of privacy when calling from your corded landline phone. Eavesdroppers using simple devices, such as scanners or even other cell phones, cannot intercept landline calls.
5. **Broadband Internet Services** – Many consumers are now enjoying High-Speed Broadband Internet (DSL). In order to enjoy this fast, reliable, state-of-the-art connection, you must have a landline connection. With DSL, you can talk on the phone and surf the Internet without having to change screens or hang up your call.
6. **Voice Mail** – A landline phone can provide you with access, to features such as RTC Voice Mail. Through technology in the landline network, voice mail records your messages, along with the date and time of caller. It allows you to retrieve your messages anytime when you're home or away.
7. **Directory Listings** – You need a landline phone to have your number listed in the telephone directory. RTC will have your number automatically included in directory assistance listings so friends, family, or customers can contact you.
8. **Enhance Features** – Today's phone systems are designed to enhance landline connection features. A landline connection makes common features such as call transfer and call forwarding possible and these are just 2 examples of enhanced calling features RTC can offer.
9. **No Contract** – You will not need to sign a contract.
10. **Data/Voice Capabilities** – A landline connection also provides many capabilities for Business Communications Systems that combine data with voice.

**In Case of Emergency- Enhanced 911 or E911 Service.** When dialing the E911 emergency calling system one of the features is it automatically associates a physical address with the calling party's telephone number. It provides emergency responders with the location of the emergency and is capable of having past medical history input (i.e. diabetic, heart condition, stroke patient, etc) without the person calling for help having to provide it. This is helpful when communicating the location is difficult or impossible such as an extreme medical emergency. In the case of a fire or break-in, you might not have time or be capable of giving information to the dispatcher.

If you are unsure of your E911 address, please call the Riviera Telephone Co, Inc. business office at (361) 296-3232. If we do not have the E911 address we can provide you with information on how to obtain your E911 address.

Remember, when dialing 911 from your cellular or wireless phone, you will need to stay on the line and provide your location.